

NOVEMBER 28, 2023

Sanctuary Lakes Resort

NEWSLETTER



In this Issue

FINAL REMINDER -
Recreation Club Physical
Access Cards to be Phased
Out!

Bin Lid Change

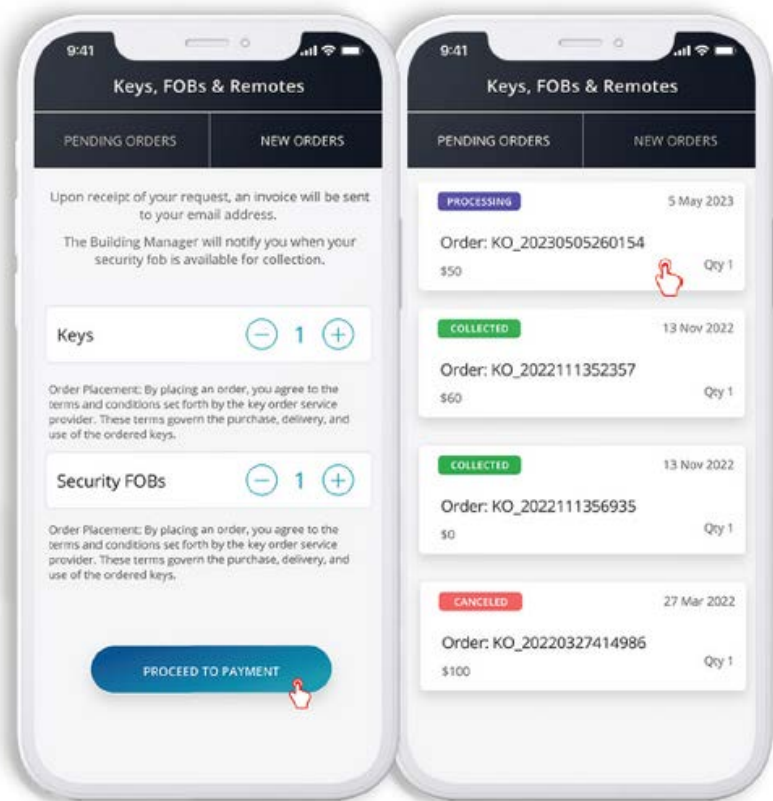
Entrance Signage

Christmas at the Lakes
Fireworks

Overview of the Sanctuary
Lakes Residents APP

Sanctuary Lakes Parks &
Reserves

Sanctuary Lakes Food Drive



FINAL REMINDER - Recreation Club Physical Access Cards to be Phased Out!

Further to our communication which commenced in September, we'd like to remind everyone that we are phasing out the use of old physical Recreation Club cards effective from this Friday, 1st December 2023.

It's been over a year since we introduced mobile digital cards for convenient access to the Waterfront Recreation Club, and we're thrilled that over 2,200 residents have already embraced this technology - an increase of 846 users in the last 8 weeks.

In light of the success of our digital card system, we are phasing out the use of old physical cards effective from 1st December 2023.



FINAL REMINDER - Recreation Club Physical Access Cards to be Phased Out!

Please take note of the following crucial dates:

- **30th November 2023:** All physical cards will be deactivated.
- **1st December 2023:** Digital access cards only - if you do not have your digital card to access the Recreation Club from 1st December 2023, you will not be granted entry!

What do you need to do if you are still using a physical card to access the Recreation Club?

To ensure continued access to the Recreation Club, you must replace your physical card with a digital one, accessible via the Residents App Kindred.

If you haven't already, please register for the Sanctuary Lakes Residents App by referring to the Flyer on the last page for instructions:

- Once you've submitted your registration request, our team will verify your resident status before approval.
- Upon approval, you'll find a "**DIGITAL ACCESS CARD Newsfeed**" on the HOME page of the app. Follow the instructions there to request your digital card.

After **30th November 2023**, your physical card will no longer grant you access to the Recreation Club.

Can I Set Up My Digital Card at the Recreation Club?

No, the Recreation Club staff do not register digital access cards, this is completed by Sanctuary Lakes Resort Services (SLRS). Follow the steps above to register for your digital card. You can log a Help Desk ticket via the Residents App for any enquiries or you can call our team on 9394 9400 (Option 1) or visit the Administration office from 9am to 5pm, Monday to Friday.

Can I Have Multiple Digital Cards Set Up for Other People on My Mobile Phone?

No, each person over the age of 16 who is a resident and wants access to the Recreation Club must have their own digital card on their own mobile phone. They must individually register for the Residents App and then their digital card. This new technology ensures only one digital card is registered against your account on your mobile phone. If you try to setup your digital access card on a second phone, the system is smart enough to disable your card on the first phone. We appreciate your cooperation as we move toward a more convenient and secure access system. If you have any questions or need assistance, please don't hesitate to reach out to us.



Announcements



Fireworks - Reminder

The annual Christmas at the Lakes event is happening on Saturday, 2nd December with fireworks to commence at approximately 9:15pm.

If your pets fear fireworks, please keep them indoors with background music and always ensure that microchips are up to date.



Entrance Signage

We have recently been receiving inquiries regarding the signage on the entrance fountain.

As part of our ongoing efforts to enhance the aesthetics, we recently conducted a paint refresh on the fountain. During this process, we took the opportunity to change the blue edge colour with the fauna shade, aligning it with the boulevard wall colour scheme.

In order to facilitate the painting, the existing signage was temporarily removed. We are taking this opportunity to craft new signage that complements the new directional signage that has been installed within the entry. We estimate the installation to be completed in the first quarter of next year.



Bin Lid Change

Wyndham City Council are commencing with their project of replacing the bin lid colours throughout the Wyndham City area.

Garbage bins will have red lids, recycling bins will have yellow lids and green waste bins will remain the same.

The bin lids throughout Sanctuary Lakes will be changed over 2 different dates, which are:

- 4th December 2023
- 18th December 2023

To check your expected change over date, head to Wyndham City Council's website and type in your address in the map [here](#).

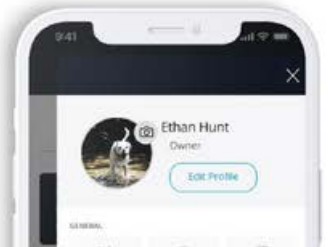
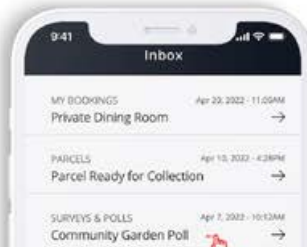


Home

Connect

Inbox

Menu



Overview of the Sanctuary Lakes Residents APP

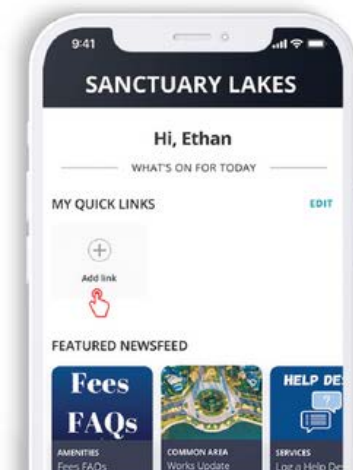
My Quick Links on Home Screen

Supercharge your app experience with personalised quick links right on your Home Screen.

Customise your favourite app features and external links with ease. Upgrade to the latest version of the app now and unleash your app's full potential!

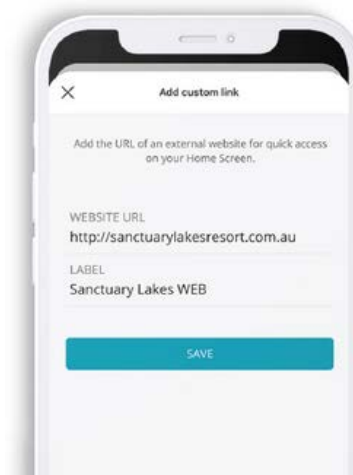
Click 'Edit' or 'Add link'

Open the list of features to customise your quick links



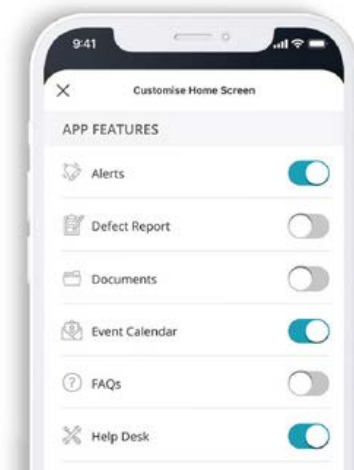
Add URL & Link Name

Add Web URL & Label as you wish to display & Save



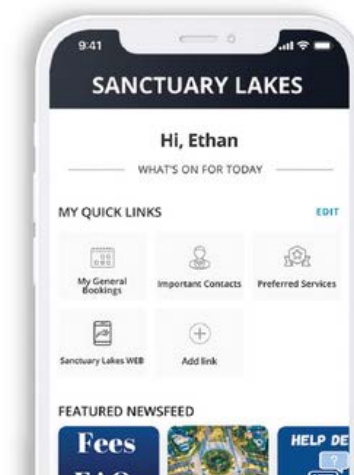
Choose App Features

Turn on / off the features by simple click!



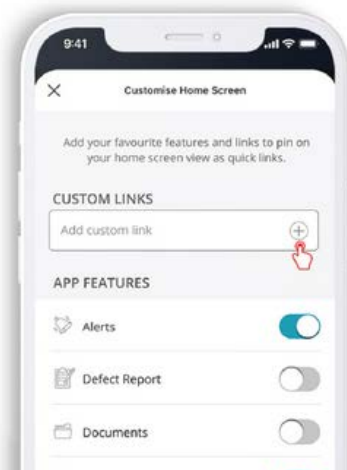
Back to the Home Screen

You are all set & ready to use your quick link!



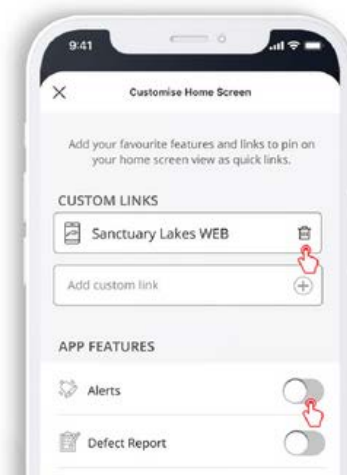
Add External Link

Click '+' icon under Custom Links field



Remove Quick Links

Turn off the features or click bin icon on external link



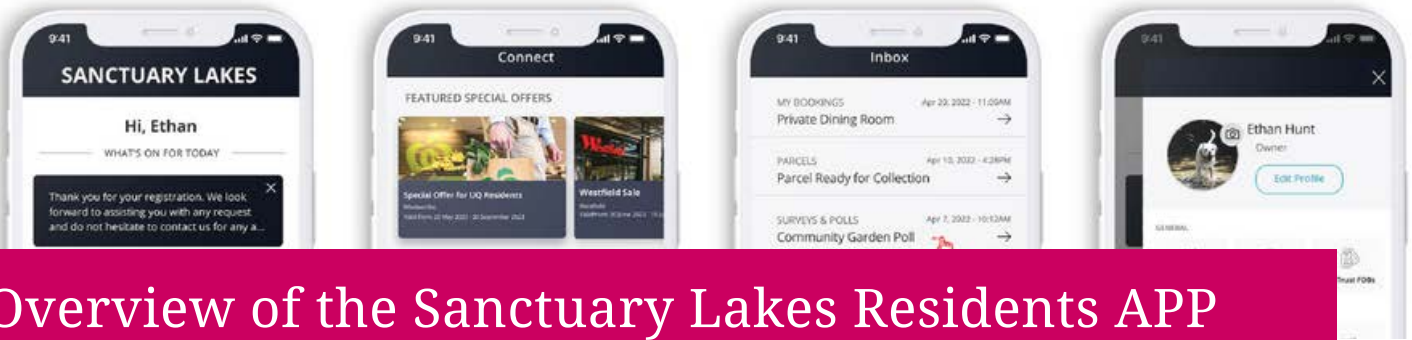


Home

Connect

Inbox

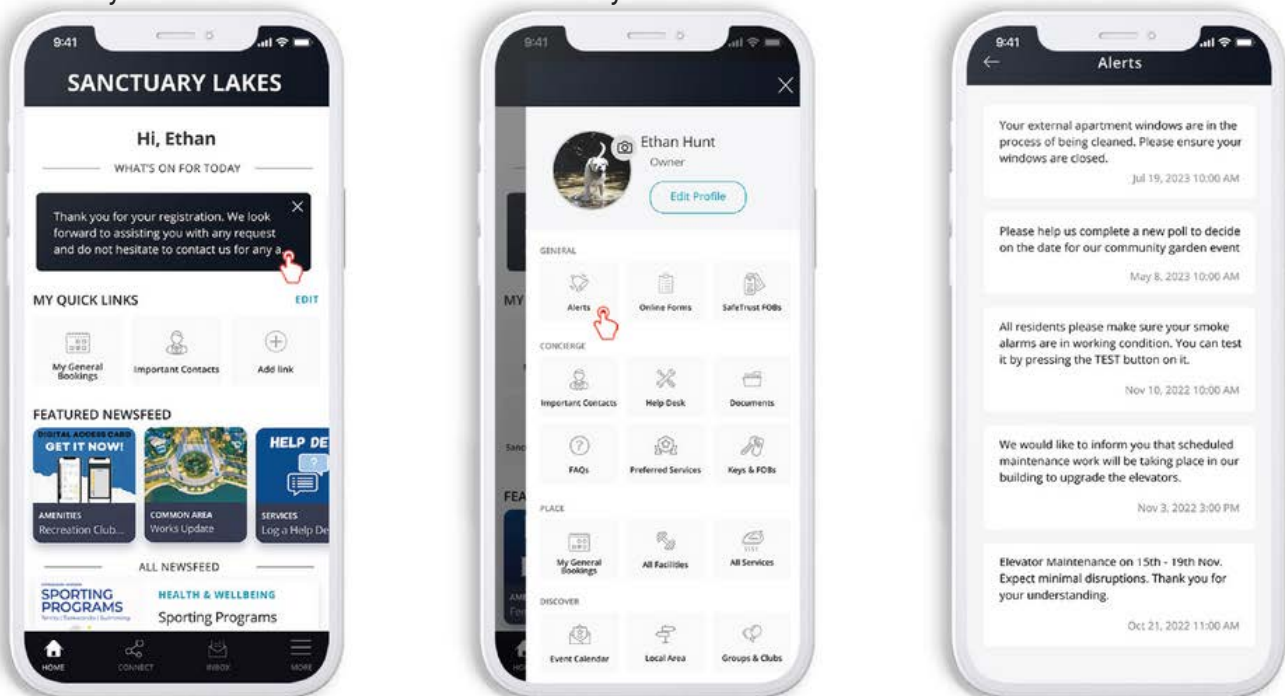
Menu



Overview of the Sanctuary Lakes Residents APP

Building Alerts

The 'Alerts' feature stores all alert messages that have been sent to members. You can also find the alerts that you have dismissed stored here in case you need to refer to them at a later time.

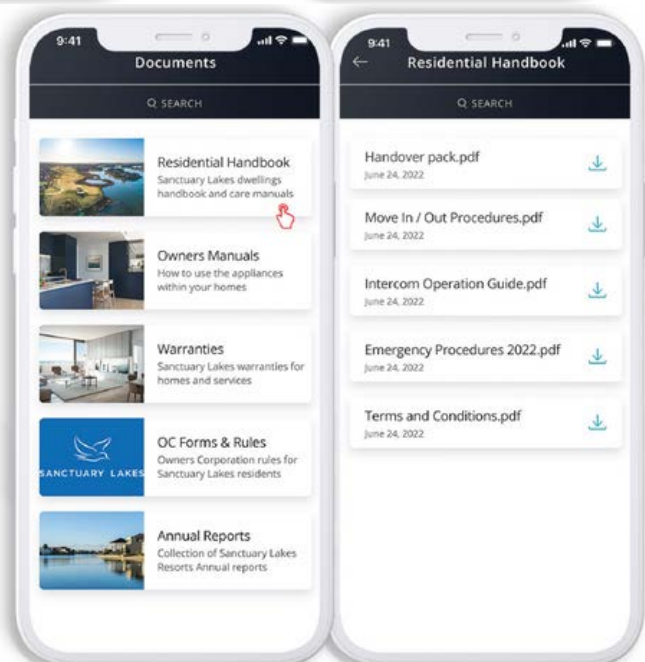


Documents

The Documents feature is a repository of important documents relating to Sanctuary Lakes Resort.

- Resident handbooks
- Rules / regulations
- Facilities guidebooks
- Other documents and manuals

Note: You can use the search function for quick access to the documents you wish to review.





Food Drive

Sanctuary Lakes Food Drive

Sanctuary Lakes Resort Services will be running a Food Drive through Food Bank Victoria to provide essential support to those Victorians who are struggling given the upcoming holiday season.

The Food Drive will run from: Monday 20th November to Sunday 3rd December 2023

Residents who would like to support this cause are asked to drop food donations at the Sanctuary Lakes Resort Services Administration Office (9am to 5pm, Monday to Friday) or the Recreation Club Reception (during hours of operation) during the noted campaign period.

Please adhere to the Most Needed Items and Donation Guidelines "A Few Dos & Don'ts" listed on the Food Bank Food Drive poster.

MOST NEEDED ITEMS

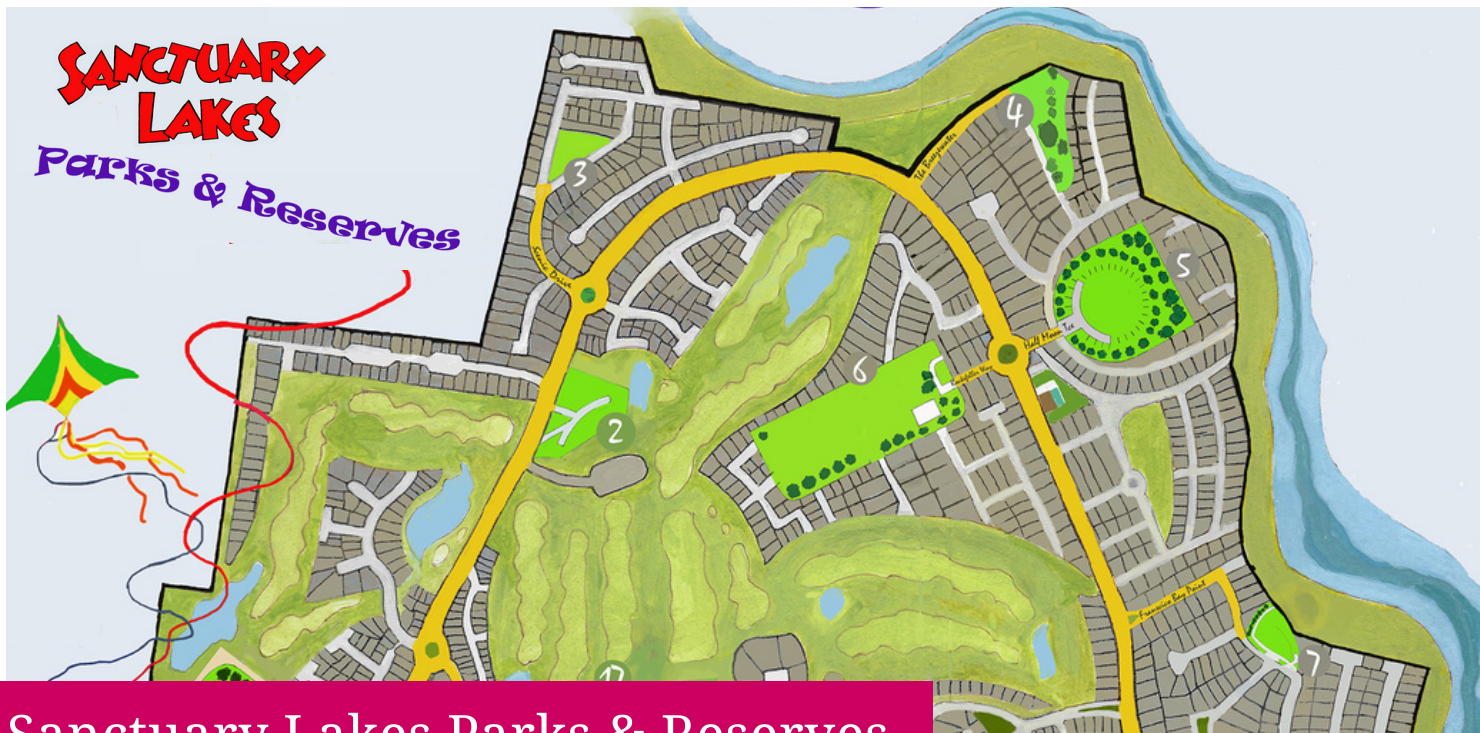
- ☐ Canned meals, veggies, fruit, soup and fish
- ☐ Oats and cereal
- ☐ Longlife milk, inc. non dairy
- ☐ Tea & coffee
- ☐ Pasta, rice & noodles
- ☐ Baked beans
- ☐ Pasta sauces
- ☐ Flour & bakery mixes
- ☐ Spreads & jams
- ☐ Meal bases
- ☐ Whole grains, pulses & legumes
- ☐ Nuts & seed mixes
- ☐ Vegetable oils
- ☐ Washing products
- ☐ Nappies
- ☐ Sanitary items
- ☐ Toilet paper
- ☐ Dental products

A FEW DOS & DONTs

- ✗ No confectionery, salty snacks or beverages (other than water)
- ✓ Non-perishable items within expiry date
- ✓ Unopened packaging
- ✓ Labelling intact
- ✓ No damaged/dented cans



foodbank.org.au



Sanctuary Lakes Parks & Reserves

As the holiday season approaches, a time of celebration and joy is upon us.



In the spirit of sharing the hidden gems of Sanctuary Lakes, we're excited to share a map created by Rita Parkinson a couple of years ago. This guide invites you to explore the treasures nestled right here in Sanctuary Lakes—specifically, the parks and reserves that add to the charm of our community.

While many of you may be familiar with the parks near your residence, there's a good chance that some of Sanctuary Lakes' most enchanting spots are tucked away from the main boulevard. This fun map meticulously lays out all the facilities available, with a special emphasis on what's designed for children. It's an invitation to enjoy and make the most of the wonderful amenities that make our community unique.

So, let's embark on a journey to discover the lush greenery, serene lakes, and recreational areas that provide the perfect backdrop for quality family time. Whether you're seeking a peaceful stroll, a picnic spot, or a playground to keep the little ones entertained, Sanctuary Lakes has it all. Let this map be your guide to a holiday season filled with exploration and appreciation for the beauty that surrounds us.

For those interested in revisiting past Wyndham Walkabout articles, you can find them on the Wyndham Walkabout website: wyndhamwalkabout.net.

WYNDHAM WALKABOUT



Rita Parkinson

SANCTUARY LAKES

Parks & Reserves

PLAYGROUNDS ● B.B.Q. ● OUTDOOR GYM ● BASKETBALL COURT ●
KICKABOUT LAWN ● SWIMMING POOL ● TAEKWONDO ● GOLF ●
TENNIS ● VOLLEYBALL COURT ●

- | | |
|---------------------------------|-------------------------------------|
| 1 St Andrews Reserve ● | 10 Oysterbay Chase ● |
| 2 Rava Park | 11 Cutter Lane Reserve |
| 3 Scenic Drive Park | 12 Pelican Point Beach |
| 4 Freshwater Point Reserve ● ● | 13 Rob Partington Reserve ● ● |
| 5 Times Square ● ● | 14 Good Samaritan Lookout |
| 6 Half Moon Terrace | 15 South Shore Gardens ● ● |
| 7 Monterey Bay Reserve | 16 Recreation Centre/Gym/Cafe ● ● |
| 8 Regatta Cove Beach ● ● ● | 17 Tennis courts / Golf Academy ● ● |
| 9 Coastal Promenade Reserve ● ● | |





COMMUNITY PAGE

BROOKDALE ROAD RESERVE, POINT COOK

Brookdale Road Reserve, Point Cook, is close by in Saltwater. The reserve is looking to boosting the sports of baseball and softball, it may also be used for other sports, activities and events. 🏆

Wyndham City invites community feedback on how a new club, and future programs and activities delivered at the reserve can meet the community's needs.

For more information and to participate in the survey by 11 December visit: <https://theloop.wyndham.vic.gov.au/brookdale-reserve-club>



CHRISTMAS TWILIGHT MARKET AT THE POINT COOK POP UP PARK



There is a Christmas Twilight Market at the Point Cook Pop up park.

- 🌟 4pm Friday 1st December
- 🌟 4pm Friday 8th December
- 🌟 4pm Saturday 9th December

- 🛍️ Over 30 local maker stalls
- 🎵 Live music & entertainment
- 🎨 Kids crafts and activities
- 🎬 FREE Christmas movies from 4.30pm - 6pm

- The Santa Clause - Friday 1st December
- Elf - Friday 8th December
- The Grinch - Saturday 9th December

COUNCILLOR SUSAN MCINTYRE

If there is anything I can help you with as one of your local ward councillors please contact me @Cr Susan McIntyre - Wyndham City.

Susan.McIntyre@wyndham.vic.gov.au



BOB'S CORNER

Wife: Can you please stop yawning when I'm talking to you?

Husband: I'm not yawning, I'm trying to say something!

I got an email on how to read maps backwards.

It was spam.





CHRISTMAS AT THE LAKES

PET
FREE
EVENT

SATURDAY
2ND
DECEMBER

4PM-10.30PM

BREEZEWATER RESERVE
SANCTUARY LAKES

GOLD COIN DONATION

ALCOHOL
FREE
EVENT



Fireworks

Pet Safety Tips



- Keep them inside, scary sounds may cause them to escape.
- Stay home with them, seeing you relaxed and happy will ease their distress.
- Let them hide, set up a safe space just for them.
- Use background music to comfort and mask the noise.
- Keep them busy, treat toys can help to distract them.
- Update their microchips, registration and ID tags.





SANCTUARY LAKES
GOLF CLUB

Special Offers

A reminder to all residents to take up some of Sanctuary Lakes Golf Club's current offers!

Social Membership

Our Social membership allows residents to be part of the club even if you don't want to play golf. For just \$25 you receive a discount on food, beverages and room hire for our function spaces! With this membership it even means you can come and join in on our popular Friday Members Draw Nights and have your chance to win the weekly jackpots! This membership is valid for a year and gives you the flexibility to come down whenever you like to enjoy the Sanctuary Lakes Golf Club.

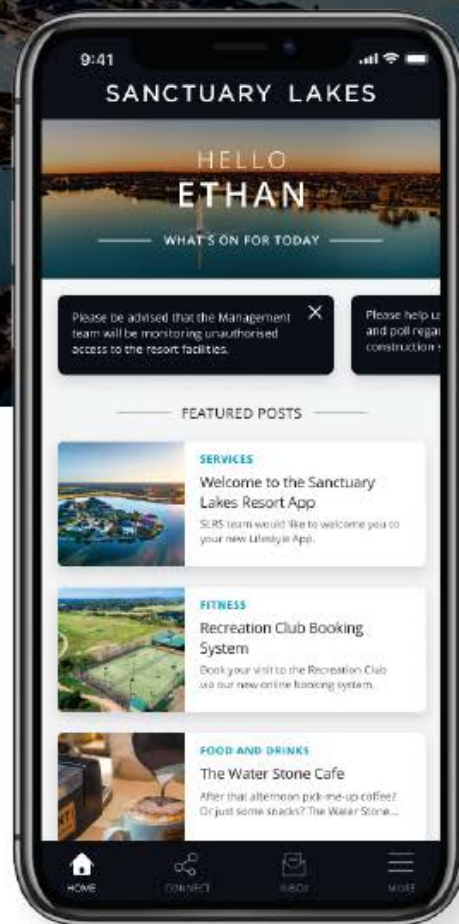
Daylight Savings Membership

If you don't have a lot of time - but still want to play a round of golf then our Daylight Savings offer is just for you! For \$149 per month, this membership includes access Sunday - Friday after 1pm, members rates in the Pro Shop, for food & beverage, range balls and lessons. This membership includes a \$100 food & bev credit and the Golf Australia fee. Runs from October 1 2023 until March 31 2024.

To take up an offer contact us today on: 9394 9494 or email club@sanctuarylakesclub.com.au



How To Download Your New Sanctuary Lakes Resort App



Kindred by Keyvision

Available on:



How to Register:

1. Download **Kindred by Keyvision** or scan the QR code on the bottom right of the page.
2. Under Projects, select **Sanctuary Lakes**
3. Under Stage, select the stage you belong to (e.g. Signature - Gated - STAGE 28) and then in the Address field, select your address from the list.
4. Select your account type
(Owner Landlord / Owner Occupier / Property Manager / Tenant)
5. Complete the rest of the registration and submit.
6. Once submitted, you will receive a verification email. (check your spam / junk)
7. After verification, your account will be reviewed by management for approval.
8. Once approved, you will receive an approval email. You can now access the full app.

Features Include

- Newsfeeds & Alerts
- Facilities Bookings
- Help Desk
- Event Calendars & Local Area
- And so much more...

**If you are a
tenant...**

Please provide a copy of
your lease agreement
to concierge for
account approval

Scan to download



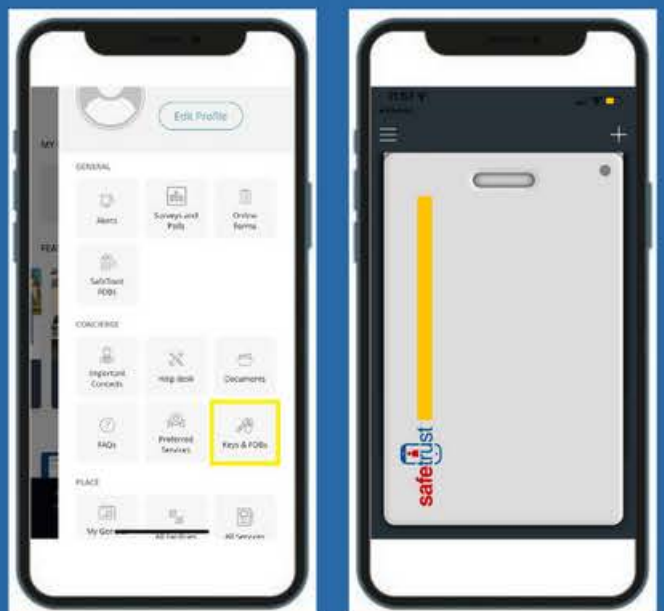


GYM ENTRY

DIGITAL ACCESS CARD

Physical Cards will be
Deactivated from 1/12/2023

GET IT NOW!



Request your Digital Access Card by creating a **New Order**
via '**Keys & Fobs**' from your Residents App!

Once SLRS has processed your request, you will receive an email from **Safetrust**, titled '**Safetrust Wallet Invitation**'. This email includes the instructions to activate your Safetrust Wallet - *don't forget to click the 'Activate Now' button.*

For further instructions, go to: Documents/App (Kindred) Instructions/SLRS

○ Residents Digital Access Card - Setup from the Residents App.

*Log a 'Help Desk' ticket via the
Residents App for any questions.*

