

SANCTUARY LAKES RESORT NEWS

November 3, 2020



SLRS SERVICE UPDATE

As we continue to ride the Covid wave and adjust to a new normal again, we'd like to give you an update of services which are mostly all available. Due to the nature of our services we were able to operate 'mostly' unaffected by the COVID-19 restrictions. Now the hard lockdown has been eased the green waste service and Rec Club (from the 9th) are available again to all of our residents.

Below is a current status of services:

- ✓ Green Waste Drop Off
- ✓ Irrigation Maintenance
- ✓ Security Patrols
- ✓ New PermaConn Installations
- ✓ Gated Community Management
- ✓ Online Personal Training
- ✓ Administration Services
- ✓ Compliance Inspections
- ✓ Resort Maintenance
- ✓ Lake Maintenance
- ✓ Alarm Call Outs
- ✓ Urgent Alarm / Smoke Alarm Faults
- ✓ Access To Recreation Club and Tennis Courts
- ✓ Online Web portal – Workouts
- ✓ ARC Applications

To meet Covid-safe requirements we do have a limit of people able to attend the gym at any one time. Like last time you will be required to book your place, each 45 minute session will begin on the hour, the final 15 minutes allows for staff to wipe down equipment before the next group begins their session.

Even though our office is still closed and admin staff are working offsite we are still here to help you. Please continue to call us on 9394 9400 option 1 and leave a message, or email us at ocmanager@sanctuarylakes.com.au and we will get back to you. All Owners Corporation Management and Administration services are still available.



INTRODUCING OUR NEW SLRS DIRECTOR - ADRIAN DENT

As part of ongoing operation, the SLRS Board will have new members join and others depart. The Board is continually looking for candidates that bring a broad range of skills and knowledge to the team. Recently we said goodbye to a Board member and now we would like to welcome a new member to the SLRS Board.

The SLRS Board would like to welcome Adrian Dent as a Director of Sanctuary Lakes Resort Services.



Adrian has lived in Sanctuary Lakes since 2011, and for the last three years has been Chair of the Signature Estate OC.

Adrian brings with him an extensive background in senior management in the service industry, previously working for the Accor and Lancemore Groups of Hotels across Australia. His experience ranges from high end luxury boutique hotels, mid scale business hotels, facilities management and large scale events, conferencing and wedding operations. Adrian brings this service experience to the Board along with strong financial business acumen, management experience and leadership skills.

We wish Adrian all the best and look forward to working together for all of Sanctuary Lakes.

Craig Pitts
Chairman
Sanctuary Lakes Resort Services



ACTIVE OC COMMITTEES

The 28 day interim period has now closed for the 40+ AGM's that were held in September. As such we have now updated our website with the current Chairperson and Authorised Representatives email addresses for each owners corporation.

An email sent to the committee email address shown will go to each committee member. Administrative matters concerned with levies and related matters should be directed to the OC Manager at ocmanager@sanctuarylakes.com.au.

Please note that some committees have not confirmed their Chairperson as yet, once they have elected a chairperson at their first committee meeting we will update the website.

To contact the committee of your owners corporation (OC), you need to know the identity of your OC.

Your property title which is included in the documents you received when you purchased your land or house, shows the Plan of Subdivision (PS) in the format of six digits plus one letter. Within that PS, there is an OC number which is generally in the range of one to six.

Your property details also appear on your annual owners corporation fee notice. This table shows the property details that enable you to identify your OC.

At this time not all OC's have a functioning committee, where there is not a functioning committee, you will receive a response from the OC Manager for your OC.

To view a full and larger version of this table please click [here](#) to visit our website.

Stage	Owners Corporation	Plan of Subdivision	Committee Chairperson	Authorised Representative	Email address
Stage 01 St Andrews Park	OC#1	401006D	John Anderson	John Anderson	oc1ps401006D@sanctuarylakes.com.au
Stage 01 St Andrews Park	OC#2	401006D	No Active Committee	No Elected Rep	oc2ps401006d@sanctuarylakes.com.au
Stage 02 St Andrews Precinct	OC#1	401008Y	No Active Committee	No Elected Rep	oc1ps401008Y@sanctuarylakes.com.au
Stage 02a St Andrews Precinct	OC#1	404770W	No Active Committee	No Elected Rep	oc1ps404770w@sanctuarylakes.com.au
Stage 02a St Andrews Precinct	OC#2	404770W	No Active Committee	No Elected Rep	oc2ps404770w@sanctuarylakes.com.au
Stage 03 Sandpiper Island	OC#1	403708H	Paul Von Harder	Paul Von Harder	oc1ps403708H@sanctuarylakes.com.au
Stage 03 Castaway	OC#2	403708H	David Roberts	David Roberts	oc2ps403708H@sanctuarylakes.com.au
Stage 03 Beachcomber	OC#3	403708H	Tom Parkinson	Tom Parkinson	oc3ps403708H@sanctuarylakes.com.au
Stage 04 Medallion	OC#1	401009W	Trevor Page	Trevor Page	oc1ps401009W@sanctuarylakes.com.au
Stage 04 Medallion	OC#2	401009W	Abbe Holmes	Abbe Holmes	oc2ps401009W@sanctuarylakes.com.au
Lot M Sandlewood Apartments	OC#1	506874Q	TBA	Denise Respondek	oc1ps506874Q@sanctuarylakes.com.au
Stage 05 Swingers Green	OC#1	433003E	Sandra Haslam-Hillier	Rob Wallace	oc1ps433003E@sanctuarylakes.com.au
Stage 06 Heron Island	OC#1	412931D	No Active Committee	No Elected Rep	oc1ps412931d@sanctuarylakes.com.au
Stage 07 Grand Canal	OC#1	417942V	Christine Perri	Christine Perri	oc1ps417942v@sanctuarylakes.com.au
Stage 07 Grand Canal	OC#2	417942V	No Active Committee	No Elected Rep	oc2ps417942v@sanctuarylakes.com.au
Stage 07a Grand Canal	OC#1	417931B	No Active Committee	No Elected Rep	oc1ps417931b@sanctuarylakes.com.au
Stage 07C South Shore Gdns	OC#1	511024M	No Active Committee	No Elected Rep	oc1ps511024M@sanctuarylakes.com.au
Stage 08	OC#1	417918T	Fiona	Michael	oc1ps417918T@sanctuarylakes.com.au



PARKING CORRECTLY IN THE ESTATE

We have recently been receiving some feedback from residents with regards to some parking issues around the estate.

Did you know when parking in a two-way street you must park on the left hand side of the road. Your vehicle must face the direction of travel, i.e. passenger side must be parked to the kerb and NOT the drivers side.

If parking in a parking bay you must park within the marked lines of the parking bay.

You cannot stop on a footpath, shared path, or a nature strip adjacent to a length of road in a built-up area, unless there is permissive signage.

Victorian Road Rules state that you cannot park across or block access to a footpath.

You must not stop or park in a position that obstructs access by vehicles or pedestrians to, or from, a footpath ramp or a similar way of access to a footpath. There is potential for pedestrians and others, particularly those in wheelchairs, motorised wheelchairs and prams to be obstructed.

Council has a legal obligation to enforce the Victorian Road Rules, including those related to vehicles parking on nature strips. Under State law, parking fully or partially on nature strips (whether it is grassed or another surface), regardless of the intention, is illegal.

Finally, please note that Wyndham City's Local Laws also prohibit the sale of vehicles on roads or Council controlled land.





STRAY CATS

Cats are wonderful companion animals, however, they are also very efficient predators of our native wildlife and kill and injure many wild animals every year. Even well fed and cared for cats instinctively hunt and chase. Unchecked will hunt and kill native birds, possums, frogs and lizards.



The responsibility for managing domestic animals rests with owners. By encouraging responsible pet ownership in your family and neighbourhood we can continue to enjoy our pets and help native animals.

You can reduce the effects cats have on wildlife and better care for your pet by following a few simple rules:

1. Keep your cat indoors. Roaming cats do large amounts of damage to local wildlife populations. Putting a bell on your cat can help, although keeping it inside is the best thing you can do. Keeping your cat indoors will also protect it from fights and reduces the risk of your cat being injured. Wyndham City also have a cat curfew which requires all cats to be confined to the owner's premises between 10pm and 6am.
2. Desex your pets. Desexing can prevent unwanted litters of kittens that contribute to stray and feral populations. Desexed pets are also less territorial and tend to wander less.
3. Microchip your cat, microchipping ensures lost pets can be returned safely and quickly to their owners and reduces the amount of time they can spend hunting native wildlife.

If you have an unwanted cat trespassing on your property try to establish where it lives, if you find the cats owner you may want to explain the issue with the cat coming on to your property. The owner may not be aware of the issue.

If you cannot find the cat's owner, you may try approaching the cat if it's tame and secure the cat in a suitable box or cage and take to the Council Pound. For unfriendly cats - hire a trap from the Council Pound to trap the cat and take it to the Pound.

All impounded cats are scanned for a microchip in an attempt to identify and contact the owner.

Note: cats that are not confined during the day (non-curfew hours) can still be trapped if a resident objects to the cat being on their property. If your cat is trapped outside your property by a member of the public or a Council Ranger, attempts will be made to reunite it with you provided the cat is currently microchipped or wearing a Council registration tag. For more information about the cat curfew visit: www.wyndham.vic.gov.au





SMOKE ALARMS SAVE LIVES

Did you know that monitored smoke detectors are hard-wired into your home's electricity supply via the security system?

When a monitored smoke alarm is triggered, 4 things will happen:

1. An alarm will sound (as usual);
2. A signal is sent to us through your security system;
3. We contact you;
4. We contact Emergency services.

We attend your property within minutes and provide help where we can.

Monitored smoke alarms provide far more comprehensive safety coverage for you and your family than the standard builder supplied smoke detectors. When you rely on standard smoke detectors, the sound of an alarm is the only thing that can protect you, and if the detector happens to be faulty, has a flat battery, or you sleep through the alarm, the worst can happen.

Lot owners who rent out their property also have a responsibility to ensure that smoke alarms are not only installed in rental properties but that they are also maintained. Please see below excerpt from the MFB website:

The Residential Tenancy Act 1997 (RTA) applies to residential premises, the landlord is not only responsible for the installation of a smoke alarm but also its ongoing maintenance as per section 68(1) of the RTA Landlord's duty to maintain premises: "A landlord must ensure that the rented premises including fixtures and fittings provided by the landlord at the rented premises are maintained in good repair."

The MFB web site says Smoke Alarms need to be serviced every 12 months, and replaced every 9 years. If you have any queries regarding your smoke alarm or alarm please contact our friendly security team at securityadmin@sanctuarylakes.com.au or call 9394 9477.





Garden Bed Renovation Works

Our Resort Maintenance team have continued with the renovation works on the garden beds at the corner of Sanctuary Lakes North Boulevard, Sanctuary Lakes East Boulevard and North Shore Drive.

The renovation works will take a few weeks to complete. The works will include the removal of all existing vegetation and the installation of new irrigation. The garden beds will be planted out with Lomandra 'Lime Tuff' plantings and will then be mulched.



COMMUNITY NOTICEBOARD

To advertise contact: communications@sanctuarylakes.com.au

*conditions apply



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